

Streamline your clients' protection with our digital Declaration of Health

Submit all your Declarations of Health (DOH) online

We know that when you're securing protection for clients, unwanted delays can be make or break. So, we've improved our Declaration of Health (DOH) process, digitising it on our freshly upgraded OLP Connect platform. It's now more seamless, simple and flexible – plus, there's less duplication of work.

Helping you run your business more efficiently

To make things quicker and easier for you, our new DOH process offers:

- Management of the full application journey online – so no more paperwork
- Valid applications for up to 12 months, reducing rekeys
- Client prompts to check their details are correct
- Notification seven days before applications are due
- The option for you or your client to submit, depending on preference.

DOH is required at six months from the declaration date, this is reduced to three months for High Value Cases (above £350K CIC, £500K LIFE). An application is valid for 12 months after which a full rekey will be required.

1. Since completion of your application have you suffered any illness, injury or medical symptoms (whether a doctor has been consulted or not), or had or been advised to have any medical consultation, hospital investigation, treatment, operation, blood test or psychiatric advice?

Yes No

Please give full details below: ?

Test message

Characters left: 988

Travel

2. Since completion of your application have you spent more than 90 consecutive days in Africa, the Caribbean, Russia, Thailand or Ukraine? The Caribbean includes Antigua, Bahamas, Barbados, Bermuda, Cuba, Dominican Republic, Grenada, Haiti, Jamaica, Trinidad and Tobago and its other islands.

Yes No

Because of your answer to the above question, you must provide the following information.

Which part of the world was this?

Africa - Algeria, Egypt, Libya, Morocco, Tunisia

Africa - other

The Caribbean

Russia or Ukraine

Thailand

3. During the next 2 years do you intend to spend more than 30 consecutive days outside the UK?

Yes No

Do you plan to leave the UK permanently?

Yes No

When do you plan to leave permanently?

Within 3 Months Later than 3 Months

Will you be staying within the European Union, United States of America, Canada, Australia or New Zealand?

Yes No

Agent declaration

By clicking Submit I confirm that the answers I have given above are true, complete and accurate. I agree to inform Legal & General of any change to the answers given in questions one to three between now and the start of the policy.

Agent Declaration Confirmation

SAVE SUBMIT



How it works

On our portal, there are just four questions to answer.

How to get started:

- To submit a DOH on behalf of a customer, just log in to OLP Connect and complete the online form.
- Once submitted, we'll let your client know and they'll be prompted to check their details.
- If your client would prefer to do it themselves – they can over the phone, through MyAccount or by posting a paper version.

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